



Day of Surgery Cancellation Policies

There are some situations that can make us (as a surgical team) cancel the surgery if they appear the day of the surgery. Please be aware of that and do what is in your part to avoid them, and for those that are not predictable nor preventable, just be in the knowledge that if they are present and the surgery has to be cancelled, there is going to be a penalization depending of the situation.

- **ARRIVING AT CLINIC, PRE-SURGERY** (You will loss your deposit and you will have to pay for any expenses incurred)
 - ✓ If you don't have at least 8 hours of **fasting**, surgery cannot be performed.
 - ✓ If there is any chance that you can be **pregnant**, please do a test before arriving. If we notice the possibility in the medical record, we must do a test with an additional cost, if this is positive, surgery will be cancelled.
 - ✓ Any **active infection**. If you have any kind of infection in any part of your body, surgery must be cancelled. If you have a condition please talk to me before you start your travel, so we can figure it out what must be done. **A POSITIVE COVID TEST WILL CANCEL SURGERY.**
 - ✓ If in the **cardiological evaluation** there is any finding that your heart can have a condition, and our critical care doctor says that is impossible to perform the surgery, it must be cancelled. If you have high blood pressure, it must be controlled to perform surgery.
 - ✓ Same can occur with a **lung condition** that hasn't be diagnosed before, and that can be founded in the presurgical evaluation.
 - ✓ If you don't comply with the **blood policy**, and you don't accept blood transfusions and its fees, if needed, we cannot continue with the surgery
- **DURING THE SURGERY** (There can't be any refund)
 - ✓ Any **sudden medical issue** that causes us to stop the surgery and start critical care management. (Excessive bleeding, thrombosis, etc.)
 - ✓ **Diarrhea or evacuation**. Sometimes with the relaxation of the body during anesthesia, if you have a lot of food or any spicy or new foods on the days prior to surgery, you can have an evacuation during surgery. If this happens, we must cancel the surgery immediately, because there is a great risk of infection and complications. To avoid this, try to follow our presurgical feeding program or ask me for more information.

Any other question please don't hesitate to contact us.